

Calibration Services

Terms and Conditions

Keep your devices calibrated and updated to the latest standards

1. TERMS

EZMetrology can be requested to calibrate and update any of the devices purchased from EZMetrology or one of its affiliates.

2. SERVICE

a. Verification

Any device submitted for calibration will be verified, and the condition of all critical components will be inspected. If a component is not operational, a written statement will be issued regarding the damage along with a repair proposal. After the device is verified to operate correctly, our technicians will then ensure that the device can be successfully calibrated.

b. Update

In order to ensure the optimal performance of the submitted device, an update will be performed to install the latest release level of firmware onto the device. This update is included in the calibration charge.

c. Calibration

Devices are submitted for both pre-calibration and post-calibration verification. The issued calibration certificate that accompanies the device upon return will disclose all data acquired and the conclusion of the operation.

d. Procedures

Calibration and verification procedures are specific to each device or technology. The calibration certificate contains the necessary description regarding the procedure and information required for traceability. Given the proprietary aspects of the technology, only information required for validation of accuracy and traceability is documented. Visits to our lab for verification or inspection are possible on request.

3. EXCEPTIONS

a. Shipping Container

A device returned for calibration should be properly packaged, preferably in its original shipping case. A device that is not sent to EZMetrology with a proper shipping container cannot be guaranteed for return.

b. Repair

If a device is not approved for repair, calibration cannot be performed. Arrangements can be made to return the device in its current state.

President and Co-Founder

Tom Van Esch



President and Co-Founder

Carine Woldanski

